

Search words: Help/Support

Filters:

operator
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target_group
location

Title	Remote support
Operator	Centre for Information Services and High Performance Computing (ZIH)
Short description	Remote access for support and maintenance
Categories	B2B, B2C, Help/Support, Collaboration
Target-group	Administrators, Employees, University Students
Location	
Link Service	https://rsupport.zih.tu-dresden.de/
Link Manual	https://tu-dresden.de/zih/dienste/service-katalog/arbeitsumgebung/remote-support
Title	TU Dresden trouble ticket system
Operator	Centre for Information Services and High Performance Computing (ZIH)
Short description	Structured processing of requests with znuny (based on OTRS)
Categories	B2B, Consulting, Help/Support, Information, Collaboration
Target-group	Employees, Externals, Guests, University Students
Location	
Link Service	https://tickets.tu-dresden.de
Link Manual	https://faq.tickets.tu-dresden.de
Title	SLUB help desk
Operator	
Short description	SLUB help desk. To be reached at information@slub-dresden.de
Categories	Consulting, Help/Support, Information
Target-group	Employees, Externals, Guests, University Students
Location	>, >, SLUB
Link Service	https://www.slub-dresden.de/kontakt/
Link Manual	https://www.slub-dresden.de/kontakt/
Title	SLUBApp
Operator	
Short description	The SLUBApp is a mobile application for iOS and Android that supports catalog searching and account functions.
Categories	Consulting, Datanet/Internet, Help/Support, Information, Login

Target-group Employees, Externals, Guests, University Students
Location >, >, SLUB
Link Service
Link Manual